



### Thursday , October 15, 2026

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| 2:30 PM to 4:30 PM | <b>Registration</b> (CU Attendees & Business Partners/Exhibitors)<br>Grand Ballroom, Registration desk                                                                        |
| 3:00 PM to 5:00 PM | Business Partner/Exhibitor First Set Up<br>Grand Ballroom                                                                                                                     |
| 5:00 PM to 7:00 PM | <b>Welcome Reception &amp; Networking with Exhibitors</b><br>Grand Ballroom<br><b>Welcome Reception Sponsored by</b><br><b>Speedy Recovery • UIG • ABA Recovery Service •</b> |

### Friday October 16, 2026

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| 7:30 AM to 8:30 AM   | Business Partner/Exhibitor Final Set Up<br>Grand Ballroom                                                                                                                                                                                                                           |
| 7:30 AM to 8:30 AM   | <b>Registration, Breakfast, Welcome Remarks &amp; Opening Ceremonies</b>                                                                                                                                                                                                            |
| 8:45 AM to 9:45 AM   | — General Session —<br>Keynote Speaker:<br>Yasmine Sanjaq: Supervising Investigator - California DMV<br><br><b>Topic: Lien Sale Fraud &amp; Failure to transfer/perfect title issues”</b>                                                                                           |
| 9:45 AM to 10:00 AM  | Break and Networking with Exhibitors                                                                                                                                                                                                                                                |
| 10:00 AM to 11:00 AM | — General Session —<br>Keynote Speakers:<br><br>FBI Special Agents Brett Chabot & Dan Clift, Financial Fraud Division, Los Angeles Field office.<br><br><b>Topic: Current Financial Fraud Trends, Scams &amp; Fraud Prevention Techniques.</b>                                      |
| 11:00 AM to 11:15 AM | — Lead Sponsor Address & Award Presentations —<br><b>Location Services • Loss Prevention Services • MBSI • NCCI • PAR North America • NPA • Profound Recovery Services • RDN • REPAY • Total Lender Solutions • SWBC• Silverman Theologou • Allied Solutions • DayBreak Metro •</b> |
| 11:15 AM to 12:30pm  | Lunch & 2027 Conference Announcement<br>Grand Ballroom                                                                                                                                                                                                                              |

# CCUCC Collections & Lending Conference

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| 12:45 PM to 1:40 PM               |  <p>— General Session —<br/>Keynote Speaker:<br/>Jeff Butler – Author and Keynote Speaker<br/><b>Topic:</b> Building an effective Multi-generational Workplace &amp; Redefining Leadership.</p>                                                                                                                                                                                                                                                                                                          |
| 1:45 PM to 2:30 PM                | <p>— General Session —<br/>Panel Discussion:</p> <ul style="list-style-type: none"> <li>Gabe Manley, VP Allied Solutions - Jeff Mortenson, SVP Of Products , SWBC. Fleurette Runyan, Senior Sales Executive, REPAY</li> <li><b>Topic: “Advance Technology to reduce Delinquency &amp; Costs”</b></li> </ul>                                                                                                                                                                                                                                                                               |
| 2:30 PM to 2:45 PM                | Break and Networking with Exhibitors                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 2:45 PM to 3:30 PM                | <p>— General Session —<br/>Legal Panel Discussion Speakers:<br/>Karel Rocha, Esq., Partner, PNDR - John Mendonza- Attorney, Moore, Brewer &amp; Wolfe<br/>Douglas Blechi Jr., Esq. Partner, Silverman Theologou LLP<br/><b>Topic: " Legal pdate Discussion"</b></p>                                                                                                                                                                                                                                                                                                                       |
| 3:30 PM to 4:15 PM                | <p>— General Session —<br/>Repossession Panel:</p>  <p>Ray Peloso, President MBSI - Panel Moderator<br/>Kyle Baugher, Chief Operating Officer - Profound Recovery.</p> <p>Steve Garcia, Chief Revenue Officer - Loss Prevention Services.<br/>Kristina Haas, Director of Recovery Operations PAR North America.<br/>Jon Muller, VP Collections &amp; Da'Mon Stigler, Director Collections - Desert Financial CU<br/><b>Topic: Current Trends &amp; Challenges affecting both Lenders and Agents.</b></p> |
| 5:00 PM to 7:00 PM                | <b>Business Partner / Exhibitor Networking Reception</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| After 7:30 PM                     | Business Partner/Exhibitor First Tear Down                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Saturday, October 17, 2026</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 7:30 AM to 8:30 AM                | Breakfast and Networking with Exhibitors                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 8:30 AM to 8:40 AM                | <p>— Lead Sponsor Address —<br/><b>Location Services • Loss Prevention Services • MBSI • NCCI • PAR North America • ProFound Solutions • NPA • RDN • REPAY • Silverman Theologou • Total Lender Solutions • SWBC • Allied Solutions • DayBreak Metro •</b></p>                                                                                                                                                                                                                                                                                                                            |
| 8:40 AM to 9:40 AM                | <p>— General Session —<br/>Keynote Speaker:<br/>Don Arkell – Owner, CULending Advice<br/><b>Topic: “Lessons you wish your VP of Lending/CLO Learned”</b></p>                                                                                                                                                                                                                                                                                                                                           |
| 9:40 AM to 10:00 AM               | Break and Networking with Exhibitors                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 10:00 AM to 11:30 AM              | <p>— General Session — (Continued)<br/>Speaker: Don Arkell – Owner CU Lending Advice<br/><b>Topic: “Lessons you wish your VP of Lending/ Learned”</b></p>                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| 11:30 AM to 12:00 PM              | <b>Closing Remarks &amp; Drawing</b> (Must be present to win.)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| 12:00 PM to 2:00 PM               | Business Partner/Exhibitor Final Tear Down                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |